

# Intermec Advanced Services

- Site Survey
- Certification
- Installation Services

Whether you're deploying a new system, extending existing infrastructure or refreshing supply chain with up-to-date imaging, data capture and printer technology, Intermec Advanced Services ensures AIDC projects get rolled out on-time, on budget and with limited business disruptions.

Intermec AIDC experts work with our business partners and local customers to assure AIDC implementations provide proper network security, scalability and interoperability, as well as compatibility with legacy equipment and systems.



## Site Survey and Certification Services

With high ceilings, concrete floors, metal racks and bay doors, changing contents and moving equipment, industrial spaces pose a challenging, even hostile, RF environment for wireless networks.

We can assure your network delivers the same reliable signal strength, coverage, connectivity and scalability within your warehouse, plant, campus as you would expect inside an office.

## In-Premise WLAN Design and Deployment

Coupling special site survey software and analysis techniques with expert knowledge of AIDC 802.11a/b/g/n, mesh and Bluetooth applications in indoor, outdoor and harsh industrial environments, Intermec determines how many access points and antennas are needed, where to locate them, and how to configure them with Intermec handheld computers, data capture devices and printers—matching device types, channels, sensitivity, transmit power, range and network coverage—in an optimized wireless AIDC system.



## Installation

From the largest truck fleet cab installation project to the most exacting RFID implementation, precision installation by Intermec means minimum total time for your AIDC roll-out and the quickest possible return on investment.

Intermec can assure the installation and supporting AIDC devices are tuned together to deliver performance-matched efficiency, and minimize infrastructure costs without sacrificing coverage, responsiveness or reliability.

## In-Premise WLAN, RFID and Forklift Installations

Placement of fixed-mount computers, imagers, RFID readers and antennas in your physical plant, on forklifts, and in material handlers is performed with precision. And unlike other installers, we can work from the AIDC device up—your wireless environment and devices will be optimized as a system, by the people who know them best.



### Field Mobile WWAN, RFID and Truck Installations

Fixed-mount data collection devices, expertly integrated into truck and delivery van cabs, promote driver safety and productivity. Installation by Intermec reflects careful attention to detail and experience earned from thousands of installations in supply chain and field operations like yours.

### System Performance Consulting

Before and during implementation, Intermec AIDC systems engineers, analysts, and business application experts help you integrate software, hardware, wireless network infrastructure and applications to drive business results. But even after go-live, Intermec's network AIDC system experts remain available to help your organization optimize and diagnose installed system performance.

### Only Intermec

Other companies offer wireless network expertise, but only Intermec combines it with vertical expertise and practical experience in supply chain and material handling operations in the plant, in the warehouse and in the field.

At Intermec, the industry's most comprehensive offering of AIDC technology solutions is complemented by a robust offering of global services. Cisco CCX Certified, wireless LAN Certified, recognized by industry analysts, specified by Fortune 100 companies, Intermec Global Services is the wireless mobility expert for any automated information and data capture application.

### Intermec, Delivering Best-in-Class Services and Solutions

Intermec Global Services ([www.intermec.com/services](http://www.intermec.com/services)) provides customers and partners a comprehensive portfolio of business continuity services. Whether preparing for your deployment, or repairing and maintaining your devices to ensure your workforce remains productive - Intermec Global Services has a solution for you. For more information, or to make an Intermec service solution part of your product order, please see us online at [www.intermec.com/services](http://www.intermec.com/services) or contact your Intermec Sales Representative or Intermec Partner.



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